



Welcome to your Baker Green Light Rewards Program Site

Baker Green Light Rewards is designed to reward you for your purchases of eligible products.

Click on the Program Rules page and see how easy it is to participate in this program. This is where you will find detailed information on how the program will work for YOU!

You will receive reward points that are redeemable for all kinds of great rewards! The Baker Green Light Rewards online catalog has thousands of items for you to choose from. Here are just some of the brands we carry: Best Buy, Swiss Army, Sharper Image, LL Bean, Sony and many more! You can spend your earnings on merchandise, travel or gift certificates, the options are endless.

Once in the site, you will be asked to enter your login id and password. If you have not been enrolled with the Rewards program you will need to fill out an application and forward to the Baker Headquarters before enrollment.

If you have questions regarding enrollment in the program, please contact Nan Levesque at 904-407-4304 or email: nlevesque@bakerdist.com.



Qualifications

- Must have a Baker Distributing Co. account in good standing.
- When your purchases reach \$5,000, we will deposit 2,000 points in your Baker Green Light Rewards account.
- Earn 2 rewards for every \$5.00 purchased (excluding HVAC Equipment, Copper and Refrigerant).
- Earn 1 reward for every \$5.00 purchased on HVAC Equipment, Copper and Refrigerant.
- We will continue to offer double rewards on select products throughout the year.
- Your account must be current to receive reward points. Past due accounts will forfeit reward points during the period the account is delinquent. In the case of accounts that are unable to pay monies due to Baker Distributing Company, the Baker Green Light Rewards will be closed and all rewards forfeited.
- If you were previously enrolled in the Bravo Rewards program, your balance as of December 31st will be transferred to the Green Light Rewards program.
- In 2010, expiration of rewards will take start taking place in June of 2011.
EXAMPLE: Expiration of rewards will work as follows:
 - Rewards earned during a calendar year will be valued for 18 months, after the last day of the year.
 - Bravo Rewards that have been moved to the Green Light Program will expire on June 30, 2011 if not used prior to that date.



Getting Started

Point Issuance/Redemption

Q: Once packages are ordered, how long will it take to receive my merchandise?

A: Most physical pieces will arrive within approximately 2 to 3 weeks from the time the order was placed. Some popular items may take 4-6 weeks.

Q: What are online rewards used for?

A: Rewards are redeemable for thousands of items in the online Baker Green Light Rewards catalog. Choices range from gift certificates, electronics, travel packages, and much more.

Q: Can Participants exchange rewards for cash?

A: No. Rewards are only redeemable for merchandise or travel from the catalog.

Q: How many dollars in sales will I need to earn a Baker Green Light Rewards Point?

A: In the Baker Green Light Reward program, 2 reward points will be issued for every \$5.00 purchased except for HVAC equipment, copper and refrigerant. Purchases of HVAC equipment, copper and refrigerant will earn 1 reward for every \$5.00 purchased.

Q: What is included in the price of the item in the catalog?

A: All prices include the cost of the item, sales tax, and all shipping and handling fees.

Q: What if I have a problem with my order?

A: All merchandise is 100% guaranteed. Meridian will work directly with the participant to handle any problems.

Q: If I don't use all of my rewards can I return them for cash?

A: No. Rewards points have no cash value.

Q: Not enough points for the item you want?

A: You have the ability to use your credit card to purchase an item in the catalog whose value is up to double the points you have currently available. For instance, if you only have 5000 points available, and the item you want to purchase is more than 5000 points you would be able to use your credit card to supplement your purchase to buy an item worth up to 10,000 points. Before the credit card transaction takes place you will be shown the dollar amount about to be charged to your card.

Program Headquarters contact information.

Address:

Meridian's Baker Green Light Rewards Program Headquarters
951 Hornet Drive
Hazelwood, MO 63042

Web address: www.bakerbravo.com

E-mail address: hq@bakerbravo.com

Customer service #: 1-888-829-8182

Fax #: 1-888-855-6557



Terms & Conditions

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Merchandise

Merchandise Shipment

- Individual items may arrive at different times.
- All shipments are PREPAID. Should the carrier, in error, require you to pay for delivery of an item, make the payment; then send your receipt to Award Headquarters, Customer Service Department, PO Box 4208, Hazelwood, MO, 63042-0808, for prompt reimbursement.
- Please allow two to three weeks for award delivery. Some larger items, especially those that must ship via truck line, may take an additional six to eight weeks.
- Installation of major appliances is not included.
- Some selections, such as bicycles, may require assembly.
- If items are no longer available from a manufacturer, merchandise of equal or greater value may be substituted.
- If a substitute item is not available, you will be advised so that you may make an alternate selection.

Return Policy

A 15% Restocking Fee will be charged on all returned items, EXCEPT:

- The item shipped was not what was ordered. Please contact Award Headquarters within 30 days of receipt, and arrangements to pick up the merchandise will be made for you.
- The item was defective upon receipt. Notify Award Headquarters within 30 days of receipt. If later than 30 days, you must contact the manufacturer directly. Award Headquarters will arrange for the merchandise to be picked up. Once the manufacturer receives the defective item, a replacement will be shipped. The manufacturer reserves the right to send a serviceman to repair the product for some larger items, such as electronics and appliances.
- The item was damaged during shipping. Notify the shipper within five days of receipt, and the shipper will make arrangements to pick up the item. If damage is discovered at time of delivery, refuse shipment, and notify Award Headquarters. Once the manufacturer receives the damaged item, a replacement will be shipped.

All returned items must be in original packaging and contain original paperwork/manuals. Any returned items that do not fit the criteria above must be returned at your expense, and a 15% restocking fee will apply.

Gold and Silver

Due to the fluctuation of the prices of gold and silver, Award Headquarters reserves the right to revise the point values of gold and silver items, based on current market conditions.

Fire Arms (if applicable)

Federal, State and Local firearm ordinances must be complied with on all award orders for firearms. You will be issued a certificate with instructions for obtaining your firearm through an authorized dealer in your general area. This dealer will require all documents necessary for compliance with firearm ordinances in your area before delivering your award.

Leaded Crystal Products

Attention California residents. Proposition 65 WARNING: Consuming foods or beverages that have been kept or served in leaded crystal products will expose you to lead, a chemical known to the State of California to cause birth defects or other reproductive harm.

Gift Certificates (if applicable)

Gift Certificates are not returnable, non-refundable and not replaceable if lost or stolen. Additional restrictions may apply. Check with travel provider for additional disclaimers on travel certificates.

Responsibility Statement and Agreement- It is understood and agreed that Meridian Enterprises Corporation maintains no control over the personnel, equipment or operations of any air, water or service carrier, ship line, bus or limousine company, transportation company, hotel, restaurant or other person or entity furnishing independent contractors. Meridian Enterprises Corporation, any subsidiary or any affiliated company shall not be liable for injury, damage, loss, expense, accident, delay, inconvenience or irregularity which may be caused or contributed to by (1) wrongful, negligent, intentional, or other act or omission on the part of any of these suppliers or any of their agents, servants, employees or independent contractors, (2) any defect in or failure of any vehicle, equipment, instrumentality, service, product or accommodation which is owned, operated, furnished, or otherwise used by any of these suppliers, (3) any wrongful, negligent, intentional or other act or omission on the part of any other person or entity not under direct control of Meridian Enterprises Corporation (4) or by any other cause, condition or event whatsoever beyond the control of Meridian Enterprises Corporation, their agents, employees, or other companies. Meridian Enterprises Corporation is hereby released and held harmless and there is a complete waiver by the participant of any and all claims, demands, causes of action, liabilities or expenses which the participant now has or may later have, arising out of or in connection with participation in any activities relating to or in association with the trip excluding claims for Meridian Enterprises Corporation's, its agents' or employees' negligence or willful acts. This release and waiver shall be binding upon the participant's heirs, executors, administrators, successors and assigns.

Pricing Errors

Despite our best efforts to ensure accuracy, errors occasionally occur. We reserve the right to reject an order when the pricing requirements are stated incorrectly. Also, because of cost variations beyond our control, we reserve the right to increase or decrease, without notice, the number of points required for individual items.

Special Notes

Merchandise and services offered via this website are manufactured and/or provided by independent suppliers. Neither the sponsoring company nor its designated Award Headquarters makes any guarantees, warranties or representations of any kind, expressed or implied, with respect to such awards. Nor shall the sponsoring company or Award Headquarters be liable for any injury, damage or loss to person or property or any expense, accident or inconvenience that may arise in or from the selection of these awards. The sponsoring company and Award Headquarters specifically make no expressed or implied warranties of merchantability or fitness for a particular purpose or otherwise.

Customer Service Address & Phone Number

Award Headquarters
Customer Service Department
PO Box 4208
Hazelwood, MO 63042-0808
1-800-937-7355



Help

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Home

Welcome! The goal of this website is to bring you a wide assortment of the products you love at varying point values, and to provide you with a fun, fast and convenient award selection experience! From the Home Page you can navigate through all areas of the award selection site, as well as view current Hot Picks and Specials.

Shopping Cart

Using the Shopping Cart is easy! Once you have found an item that interests you, simply click the 'Add to Cart' button. This button can be found on any item's detail page, below the point information. You will be given the opportunity to change your selections prior to checking out.

- To change quantities of an item you have placed in your Shopping Cart, change the number in the 'Qty' box.

- To delete an item in your Shopping Cart, click the 'Remove' button that appears to the extreme left of any item in your Shopping Cart.
- Click the 'Empty Cart' button to delete all items from your Cart and to start over.
- Be sure to click the 'Update' button at the bottom of your Shopping Cart to confirm any changes.
- When you have finished adding items to your Shopping Cart and are ready to check out, click the 'Checkout' button at the bottom of the Shopping Cart page.

Order History

The Order History page lets you view information about orders you have placed in the past. You will see a list of order numbers, order dates and total points spent. To view the detail of a specific order, simply click on the order number to see a description of the items ordered.

Contact Us

If you have any questions, or would like to send us your comments, please click on 'Contact Us' to send us an email. Make sure you include the name of the award program in which you are participating and your username.

Logout

When you are finished using this site, please logout. We hope your award selection experience was positive!

Search

Search by brand, category or keyword/phrase. Simply enter a description in the freeform typing area on the left side of the screen, or click on 'Advanced Search' for more options. Advanced Search allows you to search by Brand Name, Description and/or point Value. Completing two or more of these options will return more specific results.

Categories

On the left side of the screen, you can navigate through the site by award category, such as Electronics or Housewares, and sub-categories, such as Cameras or Cookware. All Featured Brands with

award items in these categories will be shown through this navigation option.

Featured Brands

You have the ability to visit each of the Featured Brand storefronts, by using the 'Shop By Brand' dropdown menu on the left side of the screen or by clicking on a Favorite Brand logo below the dropdown menus.

Your Account

Each time you login, the right side of the screen will be personalized just for you! Here you can view your current points available to spend and the shopping cart total for the current shopping session. The points available figure is NOT updated during your shopping session. At checkout, if you exceed your points available, the system will alert you.

Wish List

Use the Wish List function as a personal motivator! Add items to your Wish List (by clicking on the 'Add to Wish List' button) that you want to order in the future when you have accumulated the points required. Each time you log-on, the Wish List will update to remind you of the products you are interested in as you accumulate points. When you have earned enough points to order an item on your Wish List, the list will detail those items you are able to buy today and those that you need to earn more points in order to purchase. You are restricted to five items in your Wish List. Click the 'Remove' button to delete an item from your Wish List. Note: If a product becomes discontinued or is no longer available, it will be deleted from your Wish List.

Award Ideas

Just some thought-starters as you prepare to spend your award earnings! Merchandise in this area includes items that you can buy today based on your current points available. These items will update as your point total changes. Note: If you currently have zero points available, items with a value of 50 points or less will be displayed in this section.

Hot Picks

Check out what's new and hot! Merchandise in this area includes seasonal items, popular choices and/or new products. Upon each login different Hot Picks may appear on your Home Page. To view a complete list of all current Hot Picks, click the 'All Hot Picks' button.

Specials

Occasionally, specific products are available at a discounted point value. There may be a limited supply of these products available. Upon each login different Specials may appear on your Home Page. To view a complete list of all current Specials, click on the 'All Specials' button.



Questions?

Should you have any questions about redeeming points, or an order you placed at the online shopping mall or with customer service, please contact Program Headquarters, Monday-Friday, 8 am-5 pm (CST):

Phone: 1-888-829-8182

Email: hq@bakerbravo.com

Fax: 1-888-855-6557